

# Terms and Conditions

## Enrolment:

Participating in a course organised by Rendez-vous français is possible provided the enrolment form has been filled in completely and the course fee has been paid before the start of the course.

## Cancellation policy:

Your registration for a course is subject to the statutory reconsideration period for distance sales. You can cancel your registration without charge within 14 days of the moment of registration, provided that you do so at least a week before the start of the training course you have registered for.

If you cancel a training course you have booked less than a week before the start of that training course, the course fee will remain payable in full.

Rendez-vous français reserves the right to cancel any training course in the event of insufficient registrations or groups of fewer than three participants. In such cases any course fees already paid will be refunded in full.

One-to-one classes need to be cancelled at least 24 hours prior to the class. If cancelled less than 24 hours in advance, the class will be due.

Workshops (such as intensive day course, camps etc.) need to be paid before the start of the workshop. If cancelled at least 24 hours prior to the start of the workshop, full refund will be made. If cancelled less than 24 hours in advance, fees will remain payable in full.

## Conduct:

Rendez-vous français reserves the right to dismiss any student displaying unacceptable, including without limitation, discriminating, racist, sexual, aggressive or other inappropriate behaviour to the reasonable opinion of Rendez-vous français, at any time, without the Student being entitled to any form of refund, compensation or damages.

## Referral Program:

Rendez-vous français's Referral Program allows registered students to earn a 10% discount off a next term enrolment by referring friends to Rendez-vous français.

The 10% discount must be used within one year from the date it was issued. Referral discounts may not be combined with additional discounts. Referral coupons may not be transferred or exchanged for any cash or money.

Referred friends that have signed up with their referrer's name mentioned on their enrolment form will also receive a 10% discount on their registration.

Students can earn a referral discount towards future registration if: (i) a referred friend writes their name on their enrolment form; and (ii) the referred friend completes their registration (payment included).

## Reductions:

Rendez-vous français offers two types of reductions, available to the students when they enrol.

- Family discounts of 10% apply to the second, third and fourth child on a booking. Family discounts apply to registrations made at the same time within the same booking, and cannot be applied retrospectively.
- 2-terms discounts of 10% apply to an enrolment for two consecutive terms, made at the time of registration. They cannot be applied retrospectively.

## Privacy:

Rendez-vous français highly values your privacy. We will not provide your personal information to third parties. We do reserve the right to send you a brochure, newsletter, or other communications by email from Rendez-vous français occasionally.

## Modifications:

Rendez-vous français reserves the right to modify the payment and cancellation policies at any given time.